



# ***Retail Store Program Guide***



A comprehensive guide to Spill Hero's solutions for slip and falls in retail stores of all sizes.

[www.spillhero.com](http://www.spillhero.com)



# Let's take a walk...

**Our virtual store walks allow you as a Safety Professional to show us the ins and outs of your stores.**

- Take a virtual store walk using teleconferencing.
- We take a look at your floors, drains, warehouses and any other areas where slip and falls may occur.
- Invite your employees to share their spill clean-up issues and concerns with us.

## **What we look for during a store walk:**

- Aisles with the highest rate of spills
- Items that spill most often
- Which items cause the highest incidence of slip and falls

**Absorbent Socks**



**Spill Stations**

# “But we already have an absorbent spill program. How is the Spill Hero Program any different?”

While both programs may appear similar, there are some very big differences.

- 1. More Absorbent:** 1 ½ lb of Spill Hero Super Absorbent absorbs 5 liters of liquid. The competition only absorbs 4 liters and suggests using two applications per clean-up.\*
- 2. Ease of Cleanup:** Spill Hero does not become gooey or gummy, creating a bigger mess requiring additional absorbent, time, and money.
- 3. Truly Eco-friendly:** Spill Hero doesn't believe in green-washing. Our products are Ecologo® Certified, landfill accepted, and won't leach.
- 4. Designed to Match Your Needs:** “One size fits all” should not apply to your spill program. Your customized Spill Hero program provides ONLY the tools needed to clean-up the type of spills your stores encounter effectively. Don't overpay for unused tools like broom heads and dustpans.

\*Product usage reduced up to 25%, based on retailers switching from competitors 3 lb absorbent bottle to Spill Hero's 6 qt bag or bottle.

## Hand Caddy



## Spill Pads



## Find Your Store Size

Small Format Stores	4-5
Medium Format Stores	6-7
Large Format Stores	8-11



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View Our  
'Floor Safety Training'  
Video Online



SKU# XKHC111

**SPILL HERO HAND CADDY**  
 This grab-and-go Spill Hero Hand Caddy includes everything needed to clean any type of spill your store may see, such as soda, honey, syrup, bleach, fabric softener and detergent. Each Hand Caddy also serves as a “CAUTION” to shoppers that a spill clean up is in progress.  
 Contents: XSORB 2L Bag (2), Spill Hero Pads (25), Dustpan with brush set (1), Disposal bag (1), Biohazard Response Kit (1)

# Spill Response On Your Scale

**Small Format Stores** may see most spills coming from customers bringing in outside food and drinks. They may have some retail items that can break or spill, but enough that they see between 1-5 spills per week. Stores will be between 1000 - 10,000 sq feet.

“Stores are legally obligated to maintain reasonably safe premises for...their customers. When a slip and fall accident happens at a department store, grocery store, or even a local “mom and pop”, the business may be liable for injuries if it can be shown that the slip and fall occurred due to unsafe conditions on the property.” (AllLaw.com)



SKU# XKUE

### SPILL HERO MINI-KIT

This Grab-&-Go Kit includes everything needed to clean up a spill up to 1.15 gallons (150 oz) of liquid. Solidify liquids and sweep away glass and debris with one easy to use kit.

Contents: 2 oz Bag XSORB Plus (1), Spill Hero Pads 6.75x7 (8), Finishing Wet Wipe (1), Mini dustpan and brush (1), Disposal bag (1), Pair Gloves (1), Face Mask (1)



SKU# PQHPPM

### SPILL HERO FLOOR SAFETY PADS

Easy, Fast & Simple Spill Response. These amazing pads can be carried on your person in order to quickly respond to nuisance spills that could be a hazard to others. They are ideal for on-the-go liquid clean-ups. Floor Safety Pads absorb liquid spills in seconds leaving your floors clean and dry and reduce 'walk-aways' to retrieve supplies. Each pad is 6.75" x 7" and are available in bulk packs of 536 or a more convenient case of 8 packs of 25.

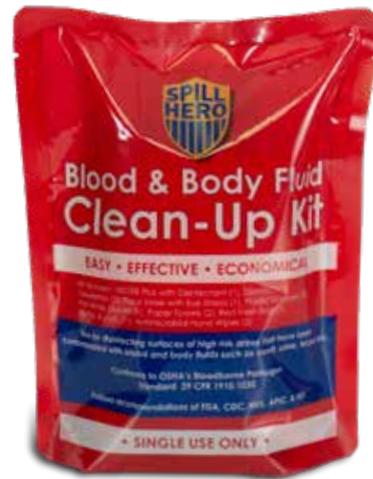


SKU# W412

### SPILL HERO SPILL STATION

Spill Hero Spill Stations can be mounted nearly anywhere, allowing you to target spill-prone areas. The convenient Spill Station holds all you need to clean up spills quickly. Many configurations available.

Contents may include: XSORB bottles or bags, dustpan and brush set, long-handled broom, squeegee broom, safety cone, disposal bags and more!



SKU# STBK107

### SPILL HERO BLOOD & BODY FLUID KITS

Spill Hero Blood & Body Fluid Kits have been designed in collaboration with Risk & Safety Professionals to ensure a high level of effectiveness, safety and ease of use.

Contents: XSORB Plus w/ Disinfectant (1), Dust mask with eye shield (1), Gloves (2), Sanitizing Wipe (2), Antimicrobial Wipe (2), Scraper Set (1), Paper Towel (2), Clear Disposal bag (1), Cable Tie (1)

**Medium Format Stores** may see spills from customers bringing in outside food and drinks, but they also carry a moderate number of liquid-based items that can break or spill causing slip & falls. Spills average between 5-10 per day. Stores will be between 11,000-50,000 sq feet.

“Many slip and fall accidents are preventable. If businesses and individuals take the time to keep their property safe for customers, vendors and employees, they can prevent many slip and fall accidents before they ever occur” (NFSI)



SKU# XKHC111

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Contents: XSORB 2L Bag (2), Spill Hero Pads (25), Dustpan with brush set (1), Disposal bag (1), Biohazard Response Kit (1)

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SKU# STBK107



SKU# PQHPPM

## SPILL HERO FLOOR SAFETY PADS

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SKU# STXKC

## SPILL HERO CHEMICAL SPILL KITS

These kits have been designed to tackle a common but potentially serious problem in many stores; chemical spills. This kit provides the tools to clean up spills like detergent, bleach, drain cleaners and soaps.

XSORB Plus Super Absorbent (1), Spill Hero Floor Safety Pad (2), Dust mask with eye shield (1), Disposable Nitrile Gloves (2), Antimicrobial Towelette (2), Mini Dustpan and Brush Set (1), Clear Disposal Bag (1), Cable Tie (1)



SKU# PSU34

## SPILL HERO ABSORBENT SOCKS

Absorbent socks absorb drips, overspray, seepage, leaks, drainage, and contain spills. Quickly absorbs any spill or leak. Easily molds against equipment, freezers and endcaps to keep spills blocked from sensitive areas such as drains or walkways.

Socks are available in grey, caution orange or hazmat yellow. Also available in 4 and 10 foot lengths.

MEDIUM FORMAT STORES

## SPILL HERO SPILL STATION

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Contents may include: XSORB bottles or bags, dustpan and brush set, long-handled broom, squeegee broom, safety cone, disposal bags and more!

**Contact Us Now to Configure Your Custom Spill Station!**

SKU# W437



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**View Our 'Spill Hero Whiteboard Animation' Video Online**

# Spill Response for Every Situation

**Large Format Stores** may see spills from customers bringing in outside food and drinks, and may even sell them in-store. They also carry a large number of liquid-based items. They carry a large number of items that could break or spill. Spills average between 11-20 per day. Stores will be between 50,000+ sq feet.

**“Slip and fall accidents cost Americans more than \$34B each year. In fact, medical bills are a leading cause of bankruptcy.” (NFSI)**



SKU# XKHC111

## SPILL HERO HAND CADDY

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Contents: XSORB 2L Bag (2), Spill Hero Pads (25), Dustpan with brush set (1), Disposal bag (1), Biohazard Response Kit (1)



SKU# STXKC

## SPILL HERO CHEMICAL SPILL KITS

These kits have been designed to tackle a common but potentially serious problem in many stores; chemical spills. This kit provides the tools to clean up spills of everything from detergent, to bleach, drain cleaners and soaps.

XSORB Plus Super Absorbent (1), Spill Hero Floor Safety Pad (2), Dust mask with eye shield (1), Disposable Nitrile Gloves (2), Antimicrobial Towelette (2), Mini Dustpan and Brush Set (1), Clear Disposal Bag (1), Cable Tie (1)



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SKU# PSU34

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### How to Use Absorbent Socks

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### How to Use Absorbent Pads

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## Watch more videos on our SpillHero Youtube channel!



SKU# PQHPPM

## SPILL HERO FLOOR SAFETY PADS

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SKU# PPUB12

## FIBERLINK ABSORBENT PADS

Absorbent pads are a necessity for stockrooms, warehouses and distribution centers. They can be called to action quickly and can absorb large spills and leaks, preventing costly damage to inventory.

FiberLink Universal Pads absorb both water- and oil-based liquids. Effective and easy to use, our universal absorbent pads are available in three thicknesses so you choose the absorbency and durability that fits your needs.



How to Use A Spill Kit

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SKU# XKPBD10



SKU# XK600D

## SPILL HERO SPILL KITS WITH XSORB

Spill Hero has an expansive selection of spill kits for nearly any need! Small, easily portable kits (XKPBD10) may be kept at front ends for quick response. Medium (XK600D) and large (XKD550D) kits are excellent choices for stock rooms and maintenance areas.

Everything you need for quick spill response. Available in compact, easy to store sizes up to 95 gallon lab packs for safe clean up and disposal.



SKU# XKD550D



SKU# W437

Contact Us Now to Configure Your Custom Spill Station!



SKU# W537S



SKU# W711

## SPILL HERO SPILL STATIONS

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SKU# XB110N



SKU# XT16N



SKU# XL37N

## XSORB ACID NEUTRALIZER

Xsorb Acid Neutralizing Absorbent is a unique blend of sodium carbonate and Xsorb Super Absorbent and has been specifically formulated for safe and effective control of acid spills. Xsorb encapsulates acid spills quickly, neutralizing acid and reducing emission of toxic fumes.

Xsorb is ideal for absorbing spills that contain chemicals such as chlorine, sulfuric and battery acid. Once absorbed, it will not leach the toxic liquids and cause harm to the environment. Xsorb meets or exceeds all governmental regulations for proper landfill disposal.

\*Not for use with hydrofluoric acid.

**“Slip and fall accidents cost Americans more than \$34 billion each year. In fact, medical bills are a leading cause of bankruptcy.” (NFSI)**



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## COLDFORM TRUCK SPILL KIT

The DOT and EPA have regulations that require you to be equipped if you have a leak or spill. Comply with current BMP regulations that protect our environment with the Vehicle Spill Kit.

Each kit will absorb up to 8 gallons and fits conveniently under or behind a seat. In addition, this kit contains one 10 oz. jar of PND for sealing off gasoline, diesel, solvents and other chemicals. PND seals immediately and sticks to dirty, crumpled surfaces even with the fluid flowing out. No surface preparation is required.



SKU# CFKBU30



## At the end of a Spill Hero Pilot Program, you'll be able to say:

1. We've taken steps to create a safe environment for our customers and employees to work and shop.
2. We've taken reasonable precautions to prevent slip and falls.
3. We prevented accidents by getting spills off the floor as quickly and effectively as possible, preventing injury.
4. We reduced our liability by taking reasonable steps to prevent slip and falls.
5. Our employees love how easy this program is to use!
6. Our team has learned to use the program correctly to clean-up spills.
7. We've used videos, wall-charts and other methods to train our employees.
8. We feel the *Spill Hero - Spill Management Program* has provided an extra safety measure to protect our team and customers.
9. We believe this could provide a 15% potential reduction in slip and falls claims over the next 6 months. (Based on store feedback)
10. The *Spill Hero - Spill Management Program* is a great way to help us meet our goal to reduce slip and falls.

**And you too will be a Spill Hero!**



5255 Traffic Way  
Atascadero, CA93422  
800-339-7672  
ineedahero@spillhero.com  
www.spillhero.com

